

Governors State University

Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Auxiliary Services & University Housing

Leader(s): Mushtaq Choudhary

Implementation Year: 2018-2019

Goal 5: Develop and implement assessment practices that will better inform decision-making

Objective 1:	Establish expectation that all major initiatives will have an assessment component and that all assessments will be analyzed with recommendations.
Action Items	<ol style="list-style-type: none"> 1. All objectives will be reviewed to determine if formal assessment can be conducted 2. Establish 2 meetings each semester to specifically review strategic goals/objectives and assessment plans
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	<ol style="list-style-type: none"> 1. Strategic plan will identify with AC designation all initiatives that will have assessment component 2. Strategic goals/objectives will be updated after each meeting to reflect discussion and status of progress
Responsible Person and/or Unit (Data collection, analysis reporting)	<ol style="list-style-type: none"> 1. ASUH TEAM 2. Director ASUH will schedule meetings; ASUH Team members will update goals/objectives
Milestones (Identify Timelines)	<ul style="list-style-type: none"> • October 15 • December 3 • February 25 • May 6
Desired Outcomes and Achievements (Identify results expected)	<ol style="list-style-type: none"> 1. TBD 2. ongoing
Achieved Outcomes & Results	<ul style="list-style-type: none"> • Meeting held in October 2018 to discuss progress • Decision made to have staff responsible for goal/objective to update on regular basis; • In January will discuss progress and make any adjustments necessary • Meetings held in March and April 2019 to discuss progress on goals
Analysis of Results	<ol style="list-style-type: none"> 1. TBD 2. Ongoing

Objective 2:	Administer a satisfaction survey to obtain feedback from residents on their experience living in University Housing in 2018/2019.
Action Items	<ol style="list-style-type: none"> 1. Administer 2018/2019 Satisfaction Survey by April 15, 2019.

Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	<ol style="list-style-type: none"> 1. Analysis of 2018/2019 satisfaction survey will be used to inform creation of 2019/2020 goals/objectives 2. 2018/2019 survey responses will be analyzed with comparison to 2015/2016, 2016/2017 and 2017/2018 survey data
Responsible Person and/or Unit (Data collection, analysis reporting)	Director ASUH
Milestones (Identify Timelines)	<ul style="list-style-type: none"> • March 29, 2019 – Survey monkey set up • April 15, 2019 – Survey administered • May 31, 2019 – Analysis completed
Desired Outcomes and Achievements (Identify results expected)	<ol style="list-style-type: none"> 1. This has been administered and separate report has been generated from the analysis
Achieved Outcomes & Results	<ul style="list-style-type: none"> • Satisfaction Survey was administered in April 2019 • Analysis of information was completed in May 2019
Analysis of Results	Please see Quality of Life Survey analysis document